# LABWORKS LIMS v6.8

App Connectivity issue solution.

Last Updated: March 30, 2018



### 

**Issue:** LABWORKS App unable to connect to REST service hosted on Local IIS on Surface pro4 with Windows 10.

**Diagnosis:** For security reasons, a UWP app that is installed in the standard manner is not allowed to make network calls to the device it is installed on.

#### Solution:

Please download "EnableLoopbackUtility.exe" application using below link.

https://www.telerik.com/docs/default-source/fiddler/EnableLoopbackUtility.exe

#### Double click on "EnableLoopbackUtility.exe" file to install it.

J ا	nableLoopback Setup: License Agreement —		$\times$			
	You must agree to this license before installing.					
By using this software and any updates to it, you accept these terms. If you do not accept these terms, do not install or use the software.						
The software (EnableLoopback Utility) and any updates to it are provided "as is" and you bear the risk of using it. In no event shall Telerik or I, Eric Lawrence, be liable for any consequential, special, incidental or indirect damages of any kind arising out of the delivery, performance or use of this software. This software was written with care, but no one warrants that the software is error-free. Your sole remedy for any failure or any form of damage caused by this software is a full refund of the license fee I have received from you, which in all cases is \$0.						
You may privately distribute copies of the software to others, so long as this						
Cancel v1.2.0.1 I Agree						

Click on "I Agree" button. Below screen will appear.

🏅 Ena	bleLoopback Setu	p: Completed	_		$\times$
	Completed				
Sho	w details				
Ca	ncel	v1.2.0.1	< Back	Close	2

After completing installation click on "Close" button.

## 

After click on "Close" button, application will get automatically launched. And it displays the confiramation message. Click on "Yes" button to continue.

	opback Exemption Utility vility reasons, Windows 8		from sending	g network traffic t	o the local computer. Th	is utility en	ables remo	× oval o
* Refresh	Exempt Al	Exempt	None	Save Changes			Learn mo	ore
)isplayName	Description	Package	AC Name	AC SID	AC User(s)	Binaries		
Orphaned Exemption Record Found      ×        A Loopback exemption exists for SID:      S-1-15-2-3624051433-2125758914-1423191267-1740899205-1073925389- 3782572162-737981194-4256926629-1688279915-2739229046-392870691 5								
effecting AppContrib	ver informatio	3782572162 5	-737981194-	4256926629-16882	279915-2739229046-3928			
efreshing AppContain	ner informatio	3782572162 5 but no Ap	-737981194- pContainer	4256926629-16882 with that SID coul	279915-2739229046-3928			1

After click on "Yes" button, below screen will appear.

AppContainer Loop	back Exemption Utility					-		×
For security and reliabil this restriction for debu	ity reasons, Windows 8 bl Igging purposes.	locks apps f	from sending	g network traffic to	o the local computer. Th	nis utility er	nables remova	al of
<b>∳</b> ∱ <u>R</u> efresh	Exempt <u>A</u> ll	Exempt	<u>N</u> one	<u>S</u> ave Changes			<u>L</u> earn more	e
DisplayName	Description	Package	AC Name	AC SID	AC User(s)	Binaries		
Get Office	Get the latest versi	Micros	Microso	S-1-15-2-9302	admin; GALAXY\A	(None)		
Get Skype	Get Skype	Micros	microso	S-1-15-2-2246	admin; GALAXY\A	(None)		
Get Started	Get Started	Micros	Microso	S-1-15-2-1930	admin; GALAXY\A	(None)		
Groove Music	Groove Music	Micros	Microso	S-1-15-2-3132	admin; GALAXY\A	(None)		
Insider Hub	Insider Hub	Micros	microso	S-1-15-2-4016	admin; Administr	(None)		
LABWORKS.UWP	LABWORKS.UWP	a47337	a47337c	S-1-15-2-1082	GALAXY\AThenga	(None)		
MSN Money	MSN Money	Micros	Microso	S-1-15-2-3492	admin; GALAXY\A	(None)		
MSN News	MSN News	Micros	Microso	S-1-15-2-5081	admin; GALAXY\A	(None)		
MSN Sports	MSN Sports	Micros	Microso	S-1-15-2-1457	admin; GALAXY\A	(None)		
MSN Weather	MSN Weather	Micros	Microso	S-1-15-2-2040	admin; GALAXY\A	(None)		
<pre> </pre>								>
	5							-
Click Save Changes to c	ommit updates.							

Goto the "LABWORKS.UWP" row and check the checkbox and click on "Save Changes" button.

Now, try to connect LABWORKS App to REST service using LocalHost.