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## LABWORKS LIMS v6.8

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### **App Connectivity issue solution.**

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**Last Updated:** March 30, 2018

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**Issue:** LABWORKS App unable to connect to REST service hosted on Local IIS on Surface pro4 with Windows 10.

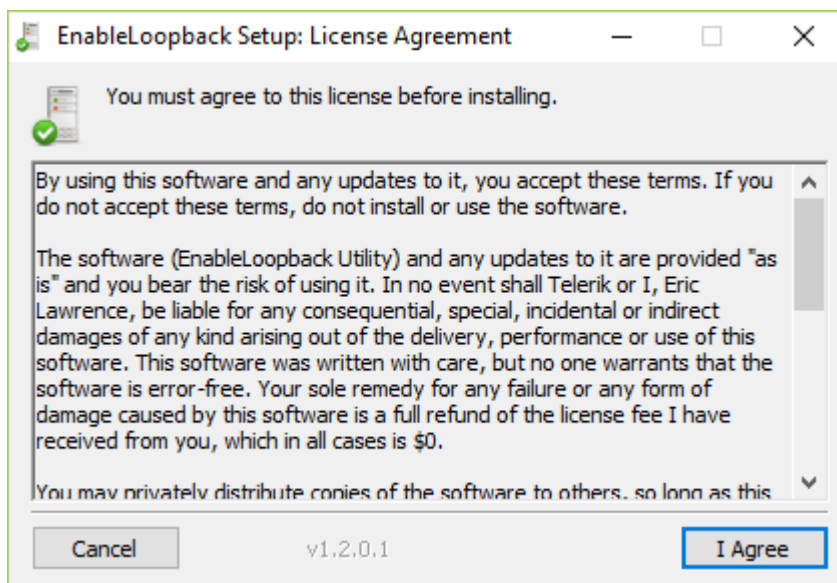
**Diagnosis:** For security reasons, a UWP app that is installed in the standard manner is not allowed to make network calls to the device it is installed on.

**Solution:**

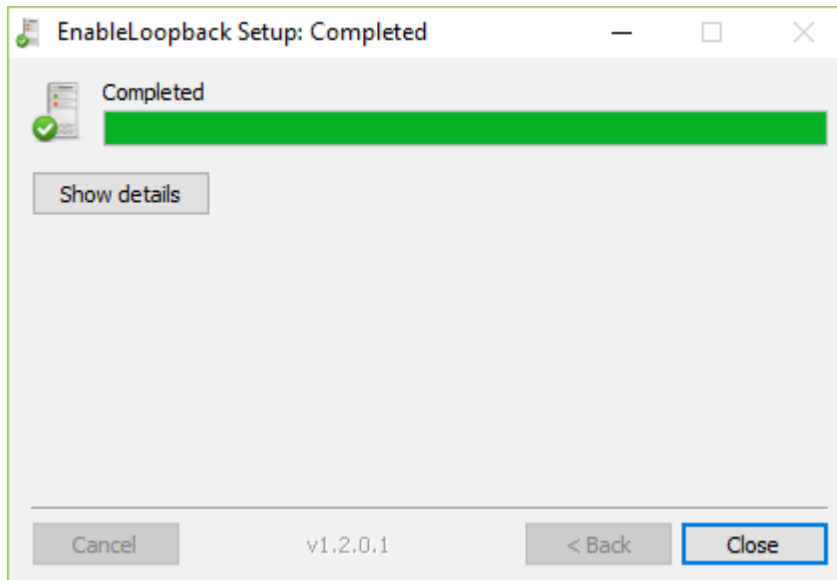
Please download “EnableLoopbackUtility.exe” application using below link.

<https://www.telerik.com/docs/default-source/fiddler/EnableLoopbackUtility.exe>

Double click on “EnableLoopbackUtility.exe” file to install it.

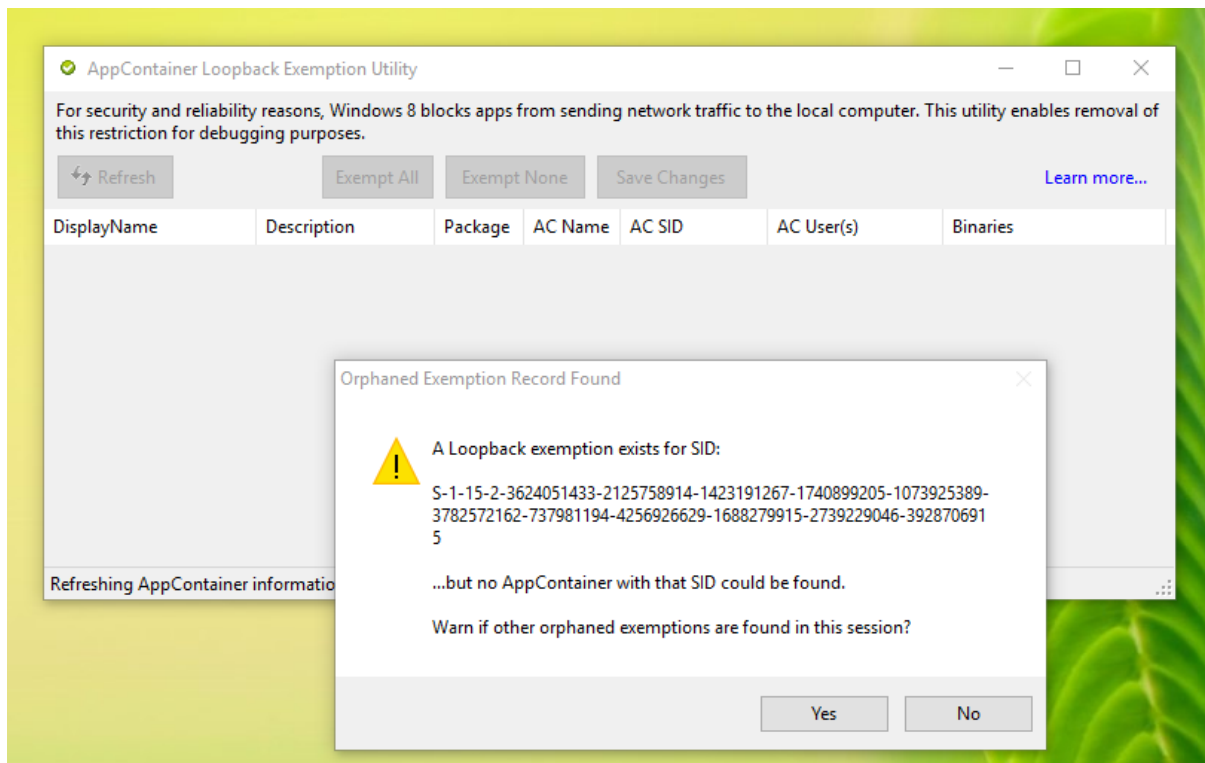


Click on “I Agree” button. Below screen will appear.

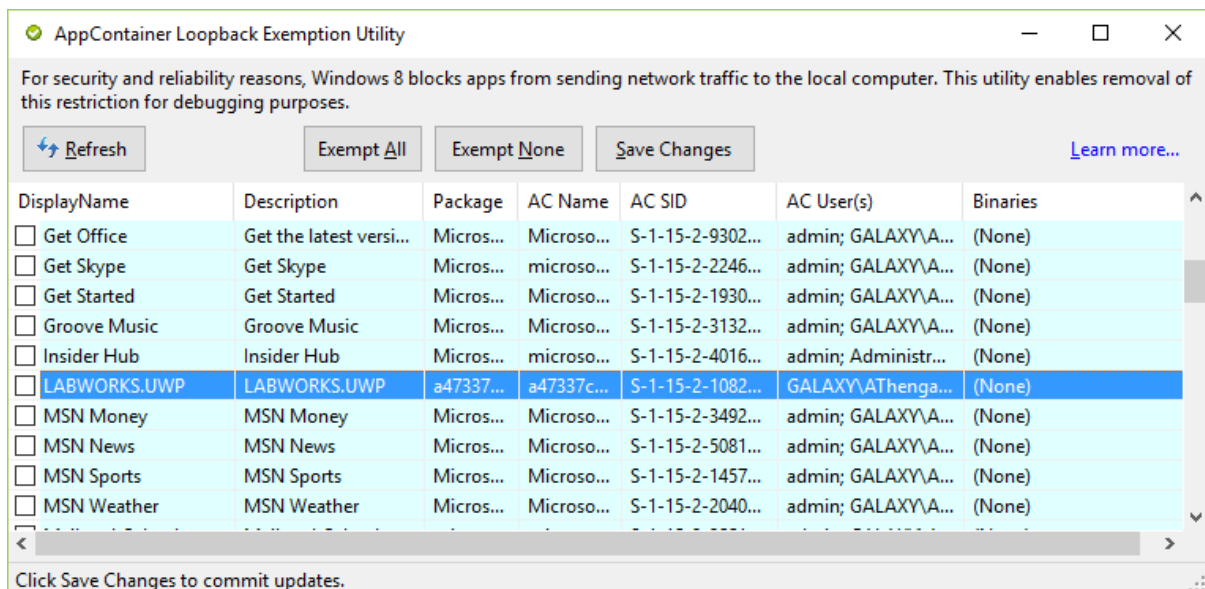


After completing installation click on “Close” button.

After click on “Close” button, application will get automatically launched. And it displays the confirmation message. Click on “Yes” button to continue.



After click on “Yes” button, below screen will appear.



Goto the “LABWORKS.UWP” row and check the checkbox and click on “Save Changes” button.

Now, try to connect LABWORKS App to REST service using LocalHost.